



Smart Management Support



Full details from www.smartmanagementsupport.com

PEER REFERRAL REVIEW TOOLKIT TASTER

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This aim of this toolkit is to lead practices through a non-threatening method of undertaking systematic review of referrals.

It can be used to review referrals either retrospectively or prospectively and is equally applicable to small and large practices.

Benefits of the Toolkit

Any practice who has successfully implemented a system as outlined in the toolkit will have improved immeasurably the culture of the practice.

By releasing resources from referrals, the practice is in a good position to use the resulting funds to introduce more in-house services.

It can also trigger the practice to look at reviewing the way consultations are organised.

The full version of the toolkit is available with the Silver or Gold Membership.

Go to MEMBERS on the main menu.

This is a tried and tested method of reducing referrals. While useful in its own right, it has been found to have outcomes which go far beyond the initial idea.

Some practices have been doing this for years and as a result they currently hold lower than average budgets for their population. The toolkit tackles this in suggesting how to make the case for measures to address this.

The table below shows the results being achieved by two practices (3&4) who use this methodology as compared to local colleagues (1&2) who do not.

Practice Comparisons of all OP referrals July 06 to Jun 07

	Rate expected per 1K registered list based on practice profile	Actual Rate per 1K registered list
Practice 1	291.42	330.35
Practice 2	285.98	325.80
Practice 3	285.83	219.00
Practice 4	294.09	251.07
Average in PCT	285.33	279.44