



Smart Management Support



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UNIQUE CARE TOOLKIT TASTER

CONTENTS

Patient Selection
Sample pathway
Sample project plan
Making the case
Measurement tool-kits
Risk Assessment
Critical success factors

The aim of this toolkit is to assist practices to adopt a model of joint working between health and social services which will enable them to release resources from avoidable unplanned admissions.

It is a new way of looking at case management for the older population who are living with long-term conditions.

Benefits of the Toolkit

There are major benefits to patients if health and social services work together but the difference in structures and terminology between departments can be a barrier.

This toolkit gives a framework which gets things off to a flying start and avoids early pitfalls. At the same time, there is considerable room for tailoring to practice needs.

The measurement schemes have been well designed so that they can be easily used by non-experts.

The full version of the toolkit is available with the Silver or Gold Membership. Go to MEMBERS on the main menu.

Unique Care is the model of joint working between health and social services which the Improvement Foundation has successfully rolled out in a number of different environments. It is based on the *Castlefields project*.

The central feature of *Unique Care* is the 5 Principles which has been incorporated in this toolkit. Other than that, this framework allows practices flexibility to design to suit their situation.

There is a record of substantial sustainable savings in the practices where this has been adopted. Below is an example of one practice who are just beginning the journey.

HEALTH CARE DATA: Acute Bed Days (per every 1,000 of the 65+ population)

